Welcome To Shenzhen

VISITORS' GUIDE TO SHENZHEN

Be a part of our innovative, creative, culturally diverse city.





The logo features 21 interwoven feathers that take the form of a great roc spreading its wings and soaring into the sky, symbolizing the idea of seizing the momentum and flying together. The logo vividly captures the spirit of APEC — the 21 members, each unique in their own way, are mutually dependent and cooperative. It also signifies the profound meaning of Asia-Pacific economies working hand in hand to build an Asia-Pacific community.

2026 APEC Economic Leaders' Meeting will be held on November 18-19, 2026 in Shenzhen. Themed "Building an Asia-Pacific Community to Prosper Together," APEC 2026 will focus on three priorities: openness, innovation, and cooperation.

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Local Information

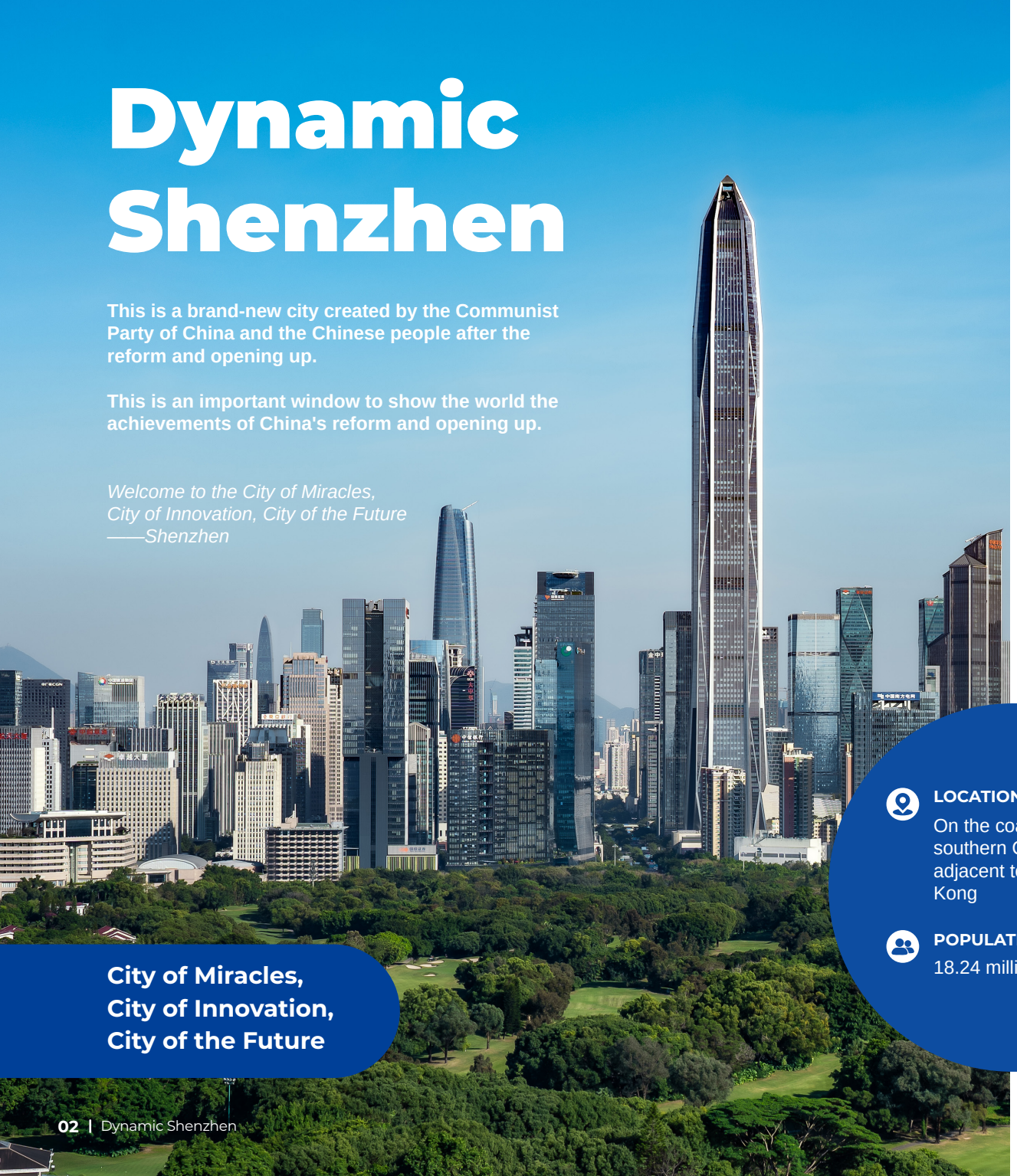
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Dynamic Shenzhen

This is a brand-new city created by the Communist Party of China and the Chinese people after the reform and opening up.

This is an important window to show the world the achievements of China's reform and opening up.

Welcome to the City of Miracles,
City of Innovation, City of the Future
——Shenzhen



City of Miracles,
City of Innovation,
City of the Future

1979 1980 2019

Established as a city in March 1979, Shenzhen became China's first Special Economic Zone in 1980.

In 2019, it was designated as one of the core engines of the Guangdong-Hong Kong-Macao Greater Bay Area and received Central Government support to build a pilot demonstration area of socialism with Chinese characteristics.

3.87
trillion yuan

In 2025, Shenzhen's gross regional product reached 3.87318 trillion yuan, ranking third in the country.

In 2025, the city's total imports and exports volume reached 4.55 trillion yuan, the highest among all cities on the Chinese mainland.

LOCATION
On the coast of southern China, adjacent to Hong Kong

LAND AREA
1,997 square kilometers

CITY FLOWER
Bougainvillea

POPULATION
18.24 million permanent residents by the end of 2025

About Shenzhen



Ease your work and life

Living in Shenzhen

Arriving in Shenzhen



Service centers for expats

Shenzhen has established one-stop service centers for international visitors at major entry ports, covering essential needs and services such as payment, communication, transportation, culture, tourism and immigration.

Major land checkpoints

Luohu Port	South of Luohu Commercial Center. Service Hours: 6:30-24:00.
Huanggang Port	Intersection of Futian South Road and Baihe Third Road, Futian District. Service Hours: 0:00-24:00.
Liantang Port	Liantang Subdistrict, Luohu District. Service Hours: 7:00-22:00.
Futian Port	Yuheng Road, Futian District. Service Hours: 6:30-22:30.
Shenzhen Bay Port	Shekou Dongjiaotou, connected to Hong Kong via Shenzhen Bay Bridge. Service Hours: 6:30-24:00.



Information Overview

Payment Services:
Assistance in linking WeChat Pay and Alipay, cash withdrawal with foreign bank cards, foreign currency exchange, and small-change conversion services.

Communication Services:
On-site SIM card applications and telecom service consultation.

Transportation Services:
Sales and top-up of Shenzhentong travel cards, plus public transportation guidance.

Culture & Tourism Services:
Tourist information, itinerary planning, ticket booking, cultural tours, app recommendations for travel in Shenzhen, and the latest travel and consumption updates.

Immigration Services:
Q&A on entry/exit policies, visa assistance, and legal briefings for expats.

Locations of Service Centers

Shenzhen Bao'an International Airport:
East side of International Arrivals Exit, Terminal 3
Service Hours: 24 hours

Shenzhen Bay Port:
Corridor outside the Immigration Hall
Service Hours: 6:00–24:00

Futian Port:
Exit of Gate 2
Service Hours: 9:00-21:00

Shenzhen North Railway Station:
East Square of Shenzhen North Railway Station
Service Hours: 9:00-19:30

Huanggang Port:
West side of the hall on the 5th floor.
Service Hours: 8:00–22:00

Luohu Service Center for Overseas Personnel:
No. 1025, Dongmen South Road, Luohu District, two kilometers away from Luohu Port
Service Hours: 09:00-12:00, 14:00- 18:00, Tuesday to Saturday
(excluding public holidays)



APEC Business Travel Card

The APEC Business Travel Card is a multilateral visa facilitation policy launched by APEC to boost trade and investment facilitation in the Asia-Pacific region. Applicants only need to submit one application for a five-year valid card that allows multiple entries, with a minimum stay of 60 days for each entry. All member economies generally provide entry and exit customs clearance conveniences for cardholders.

Use of the APEC Business Travel Card

In principle, the card is intended for international business travel only and not for non-business purposes such as tourism,visiting family or friends, or medical purposes.



Visa on Arrival

Foreign nationals holding ordinary passports who have urgent needs to enter China, but do not have enough time to apply for visas at Chinese embassies or consulates abroad can apply for port visas for entry. Foreign nationals applying for port visas can submit applications in advance to the port visa authorities by themselves or through inviting parties, or apply on site upon arrival at ports in China.
Please visit the official website of the National Immigration Administration for a list of Q&As on China's port visas.

Scan for more details

Residence registration

You should register your accommodation with the local police within 24 hours of arriving in Shenzhen.

Scan to learn how

Registering your accommodation

If you are staying in a hotel, hostel, short-term rental, or guesthouse, the staff who check you in will do this for you.
If you are staying at a private residence, including your own, you or your host must complete the residence registration process. You can do this online or in person.

Work permits

You need to obtain a work permit and a work-type residence permit to legally work in China. Typically, your Chinese employer will help you apply for both.

Applying for a work permit

Residence permits and visas

Foreigners who enter Shenzhen and need to reside or remain in the country for reasons other than diplomatic or official purposes shall file an application at the exit and entry departments of public security organs for the issuance, extension, change, and re-issuance of a residence permit, visa, or stay permit.

Scan the QR codes to find out how and where to apply for residence permits and visas.

Applying for residence permits

Applying for visas

Useful Apps

A variety of mobile apps make living in Shenzhen more convenient.
While some of these apps are only available in Chinese, they are easy to use.

Social media

Scan the QR code to learn how to sign up for a WeChat account.

Signing up for a WeChat account

Red Note WeChat Douyin Weibo

E-payment

WeChat Pay Alipay

Online shopping

Taobao Pinduoduo JD.com

Getting around

Amap Baidu Maps DiDi Meituan Bike Hellobike DiDi Bike

Dining guide

Dianping Meituan Delivery

Supermarkets

Freshippo Ole' Sam's Club

Food Delivery

Ele.me Meituan Waimai

Cinema/event tickets

Maoyan Taopiaopiao Damai



Payment Methods

Foreigners in Shenzhen can use mobile payment easily, even without a Chinese mainland bank card or phone number, by linking an overseas bank card to major mobile payment platforms through the following methods:

Payment service guide for overseas users in Shenzhen

Linking an overseas bank card to mobile payment platforms

WeChat Pay

1. Download WeChat
2. Register with an overseas phone number
3. Select “Bank Cards” in “Wallet”
4. “Add a Bank Card”
5. Link your Bank Card to your WeChat account.

Guide to add and use international cards with WeChat Pay

Alipay

The process is similar to linking an overseas bank card to WeChat Pay and it also allows linking international cards.

Guide to add and use international cards with Alipay

01 · Mobile payments

Nearly 50 international e-wallets connected to WeChat Pay

PayPal users in the United States and ShopeePay users in Singapore and Thailand can now pay directly at WeChat Pay merchants across the Chinese mainland — with no WeChat Pay account needed.

PayPal	ShopeePay	ShopeePay	Nearly 50 e-wallets supported
United States	*Singapore*	*Thailand*	

02 · Metro tap-to-ride

Your overseas bank card is your Metro ticket

Tap your contactless card at the fare gate and ride — no ticket, no top-up and no pre-registration required.

Visa	Mastercard	American Express	JCB

Opening a bank account

To apply for a bank card at a domestic branch, you typically need to present valid identification, such as a passport or a foreigner’s permanent residence ID card. For specific requirements, please contact your nearest bank branch or the bank’s customer service hotline.

Watch a video about how to open a bank account in Shenzhen

Telecommunication Service

Major telecommunication service providers in China include:

Watch a video about how to get a SIM card in Shenzhen

China Mobile
(Hotline: 10086)

China Unicom
(Hotline: 10010)

China Telecom
(Hotline: 10000)

Choose a telecom service provider and head to their official local outlet with your passport or foreigner's permanent residence ID card to get a SIM card.

Nihao Mobile

You can also get a SIM card at Nihao Mobile, which offers English service, fast delivery, and supports multiple payment options for expats.

Broadband

You can set up broadband at any official outlet of the major telecom service providers listed above (subject to coverage in your local community) with your passport or foreigner's permanent residence ID card and address.

Note: Loss of a mobile phone

Call your telecom service provider and report the loss.
Freeze online banking service and e-payment accounts, such as WeChat Pay and Alipay.
Change passwords on your social media accounts.



Transport

The city's convenient public transport system will take you away from the high-rises of downtown business centers and let you soak up local culture in ancient Hakka villages in the mountains and by the sea within an hour. You can call that Shenzhen Speed!

Air

Shenzhen Bao'an International Airport.

Scan for information and services about the Shenzhen Bao'an International Airport

Trains

Intercity railways connect Shenzhen to the rest of China. Major railway stations in Shenzhen include Shenzhen North Railway Station, Futian Railway Station, and Pingshan Railway Station. Shenzhen Railway Station also offers some high-speed train services.

Note: You can buy train tickets with your passport at the ticket offices or on the 12306 app and Trip.com (available in English).

Scan for information about high-speed rail links in Shenzhen

Metro

Shenzhen's Metro network now has 16 lines in service, operated by Shenzhen Metro Group Co. Ltd. and Hong Kong MTR Corporation (Shenzhen) Ltd. Fares are distance-based, starting at 2 yuan (US$0.27) per ride.

Scan for Metro services

Buses

Public bus routes take people to most of the communities around Shenzhen. Fares usually range from 2 yuan (US$0.27) to 10 yuan (US$1.38) per person.

Please note that exact cash payment is required, as no change will be given. Alternatively, you can use a transportation card or opt for e-payment methods.

Watch a video about how to use public transportation in Shenzhen

Ferry

Shekou Cruise Homeport

Shekou Cruise Homeport's ferries operate regularly between Shenzhen and Hong Kong International Airport, Hong Kong Central, Macao Outer Harbor, Macao Taipa, and Guangdong's Zhuhai and Zhongshan cities.

Scan the QR code for more information

Shenzhen Airport Ferry Terminal

The Shenzhen Airport Ferry Terminal provides ferry service between Shenzhen and China Hong Kong City, Hong Kong airport, Macao Outer Harbor, and Macao Taipa.

Scan the QR code for more information



Shared bikes

Internet-based bike-sharing services became available in Shenzhen in October 2016 and have since seen rapid development. At present, the major shared bike operators in the city are Meituan Bike (yellow), DiDi Bike (mint and white), and Hellobike (blue and white).

"Yellow Cap" cabs

Shenzhen Bus Group has equipped its 6,000 taxis in “little yellow cap” with the AI-powered translation device “MossTalk.” These taxis feature distinctive yellow roof lights, making them easy to recognize.

MossTalk supports two-way translation in more than 140 languages and can operate offline, offering international visitors in Shenzhen a more convenient travel experience.



Apply for a driver’s license in China

You can apply for a driver’s license in China without taking an exam if you have an overseas driver’s license.

Scan for details



Housing

Many people rely on real estate companies to find an apartment. It is important to carefully review the contract and thoroughly check the property before signing a contract.

Renting a property

When signing a lease, remember to bring your passport and residence permit, visa, or foreigner’s permanent residence ID card. After signing the lease, remember to head to the local police station or management center for expats within 24 hours to register your new accommodation.

RENT	Paid in advance monthly or every three/six/twelve months. Negotiate payment schedule with the property owner.
DEPOSIT	Returned after tenancy ends. Usually equal to 1 or 2 months of rent.
MANAGEMENT FEE	Property maintenance. Paid monthly.
COMMISSION	Paid to real estate agency. Usually half a month or a month worth of rent.
UTILITIES	Usually paid monthly by the tenant.

Daily Necessities

Utility bills

You have various options to make payments. The easiest way to pay your bills is by using e-payment platforms like WeChat Pay or Alipay.

WiFi

Free WiFi is available in most public places such as train stations, the airport, cafes, restaurants, and malls.

Housekeeping

Having a domestic helper (ayi) can help make life much easier. They generally offer a range of services, such as cleaning, cooking, and child care. Ask your property management company, neighbors, or friends for recommendations.

Delivery services

Many companies provide courier services, ranging from local direct delivery to international shipping. You must present your passport or foreigner's permanent residence ID card when sending a parcel.

SF Express is a reliable delivery choice.
EMS, run by China Post, offers domestic and international delivery services.
International express brands like DHL, UPS, and FedEx also offer service in China.

Education

Shenzhen has established a well-functioned education system. There are a number of international schools for the children of expats.

Scan the QR code to learn more about education options



Medical Care

Health insurance

Expats working in Shenzhen will be covered by social security, which includes pension, medical insurance, employment injury insurance, unemployment insurance, and maternity insurance.

Hospitals

Shenzhen has both public and private healthcare facilities. Many of these facilities offer medical care in various languages, including English.

Scan for hospitals in Shenzhen

Scan for private hospitals with foreign language services in Shenzhen

The University of Hong Kong-Shenzhen Hospital

Online Appointment 1

Scan the code to follow the hospital's WeChat official account " 香港大学深圳医院 " (ID: hkuszh) and find the English version at " 医院概况 " （Hospital Overview） or visit http://www.hku-szh.org/en/

Appointment Hotlines 2

1. Hotline for outpatient service
Tel: 0755-86913366 (English)
Service hours: 8:00-17:30, Monday to Saturday

2. Hotline for IMC (International Medical Center)
Tel: 0755-86913388
Service hours: 8:00-17:30, Monday to Friday; 8:00-12:30 and 14:00-17:30 on Saturday and Sunday; excluding public holidays

On-site appointment 3

1.Visit self-service kiosks on the outpatient building, and book services from Monday to Sunday.
Service Hours: 7:30 - 19:30

2.Visit cashier's counters, and book services from Monday to Sunday
Service Hours: 8:00 - 17:30
Reminder: The patient might not be able to see the doctor on the same day he or she makes an on-site appointment.



Shenzhen Qianhai Shekou Free Trade Zone Hospital

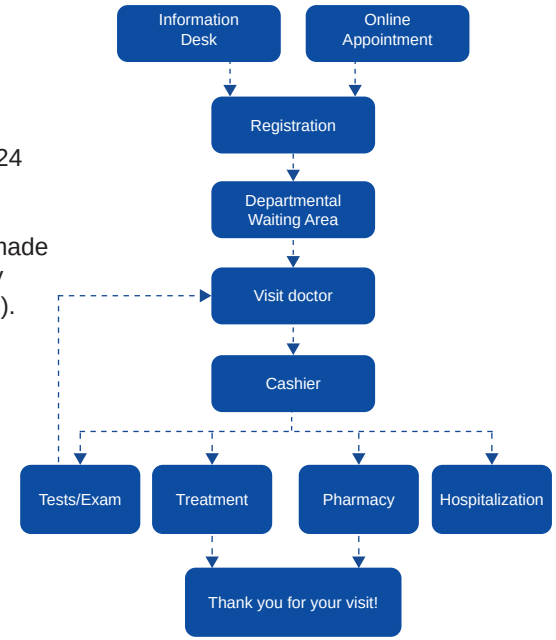
Hotlines
Switchboard: 0755-21606999
Emergency: 0755-26863563
Consultation: 0755-21606999

1
Service Hours:
8:00–12:00 and 14:00–17:00, Monday to Sunday.
Emergency services are available 24 hours a day.

Reminder: Appointments can be made up to 7 days in advance (same-day appointments may not be available).

2
Language support:
Most outpatient departments have medical staff who can communicate in English, and on-site English guidance service is also available.

3
Steps to make an appointment



Emergency Numbers

China has emergency numbers for specific purposes. Calls to these numbers are free and can be connected via any available mobile network.

119 – Fire and rescue. English service is available.

120 – Ambulance and paramedic service. English service is available.

110 – Police. English service is available.



Out for Fun

— Exploring Shenzhen

Travel Guide

Delve into the heartbeat of this modern metropolis to explore and enjoy the splendors that define Shenzhen's allure.

Scan to access the WeChat official account of the Shenzhen Municipal Culture, Media, Tourism and Sports Bureau





Natural Splendors

Dubbed the city of 1,000 parks, Shenzhen boasts 1,350 parks. It also has a wealth of serene greenways, exuberant wetlands, and picturesque beaches that provide visitors with an opportunity to escape from the bustle of urban life and return to nature.

Scan for information about Shenzhen's parks, greenways, wetlands, and beaches

Mangroves

The city has 296.18 hectares of mangroves which are mainly found in the Futian Mangrove Nature Reserve and partly in Shajing, Fuyong and Xixiang in Bao'an District, Shahe in Nanshan District, and Baguang, Kuichong and Nan'ao in Dapeng New Area.

The Futian Mangrove Nature Reserve has been listed as one of the key protection organizations by the International Union for Conservation of Nature and is one of the Chinese organizations of the Man and Biosphere Programme.

The International Mangrove Center officially began operations on July 26, 2026, with its inaugural council meeting in Shenzhen, marking its transition from a global initiative to a permanent international organization focused on mangrove conservation and cooperation. The center brings together eight member states and 13 signatory countries, spanning some of the world's most important mangrove ecosystems across Asia, Africa and the Americas.

China first proposed the International Mangrove Center at the 14th Meeting of the Conference of the Contracting Parties to the Ramsar Convention on Wetlands (COP14) in 2022.



Urban Landmarks

Landmark structures in Shenzhen, China's first UNESCO City of Design, stand as impressive architectural feats that blend grandeur and sophistication with sleek designs.

Scan to take a tour of the city's iconic landmarks



Nestled against Lianhua Hill, the Shenzhen Civic Center stands as a prominent and iconic landmark.



The Ping An Finance Center, a 118-story and 599-meter-tall skyscraper, is one of the landmarks in Shenzhen.



The 128-meter-tall Bay Glory Ferris wheel, located in OH Bay Coastal Cultural Park, Bao'an District, offers stunning views of both the city and the ocean, with each cabin accommodating up to 25 people.



Dominating the skyline, the striking "bamboo shoot" structure, known as the China Resources Tower, showcases a captivating and sci-fi-inspired design.

APEC

Shenzhen International Exchange Center

Located in the northern part of Xiangmi Lake (Xiangmihu), Futian District, the Shenzhen International Exchange Center serves as Shenzhen's new "urban reception lounge" and a new landmark for international exchanges.

With a total floor area of about 430,000 square meters, it comprises a conference center and supporting hotels. As a world-leading venue, it is fully smart-enabled across all facilities, featuring one ultra-large main hall of 5,000-5,200 square meters and about 60 meeting rooms of various sizes.

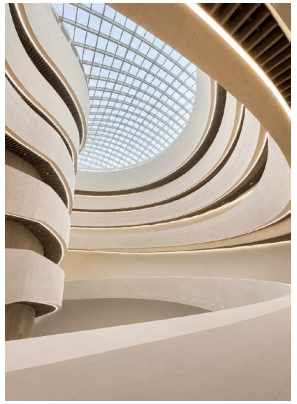


Cultural Hotspots

Shenzhen has established itself as a city of reading and a city of libraries. It is also known for its efforts to ensure that cultural heritage preservation runs parallel to the creation of new cultural landmarks.

Scan for information about Shenzhen's cultural hotspots

Shenzhen Natural History Museum





The Shenzhen Natural History Museum is located in Pingshan District's Yanzi Lake area.

It covers 42,000 square meters and has a total floor area of 105,300 square meters.The museum includes exhibition spaces, cinemas, science education facilities, visitor service areas, and a rooftop botanical garden.

The museum's eight permanent exhibition halls — Cosmos, Earth, Evolution, Dinosaur, Human, Biology, Ecology, and Homeland — tell a continuous story. Visitors will explore the 13.8-billion-year history of the universe, the 4.6-billion-year evolution of Earth, and 3.8 billion years of life's evolution, before arriving at Shenzhen's local natural environment.

Service Hours:
9:30 - 18:00, Tuesday to Sunday (last entry at 17:30); Closed on Monday (except for holiday, summer and winter holidays)
Tel:
0755-8966288
Address:
Yanzi Lake Area, Pingshan District, Shenzhen
Metro:
Line 16 to Shabo (沙壆站)Station, Exit D or C





Shenzhen Art Museum (New Venue)

The Shenzhen Art Museum (New Venue) boasts a construction area of 66,000 square meters, with an exhibition area of 16,000 square meters and a semi-outdoor sculpture exhibition area of 3,900 square meters. The facility houses 18 art exhibition halls and auxiliary spaces including an art gallery, an academic lecture hall, an art library, a volunteer service space, and a museum store.

Tel.:
+86 0755-28062004, 0755-28062007
Service Hours:
10:00 to 18:00 (last entry at 17:30, excluding holidays)
Add:
30 Tenglong Road, Longhua District
Metro:
Line 4 or 6 to Hongshan Station (红山站), Exit A1

Shenzhen Library North Division

With a total floor area of 72,000 m^2, the Shenzhen Library North Division has six floors above ground and three floors underground. Home to a collection of 5 million volumes, it is a comprehensive and intelligent library featuring literature collection, public education, idea exchange, cultural transmission, reading campaigns, and creative events.

Service Hours:
9:00 - 21:00
Add:
30 Tenglong Road, Longhua District
Metro:
Line 4 or 6 to Hongshan Station (红山站), Exit A1



Shenzhen Science and Technology Museum

The Shenzhen Science and Technology Museum is located in the heart of Guangming Science City. The 128,300-square-meter museum is divided into seven major functional zones and four permanent exhibition halls that incorporate digital experiences. By presenting cutting-edge scientific and technological achievements, the museum is committed to popular science education and stimulating the public's enthusiasm for scientific exploration.

Service Hours:
10:00 - 17:00, Tuesday to Friday;
9:30 - 17:00, Saturday and Sunday;
Closed on Monday (excluding holidays)
Add:
Intersection of Guangming Boulevard and Guanghui Boulevard, Guangming District
Metro:
Line 6 to Guangming Station (光明站), Exit D





Shenzhen Museum of Contemporary Art and Urban Planning

Sitting at the center of Futian District, the Shenzhen Museum of Contemporary Art and Urban Planning (MOCAUP) plays an important role in the communication, inheritance, and development of contemporary art and urban culture of Shenzhen.

Service Hours:
10:00 - 18:00, Tuesday to Sunday;
(last entry at 17:30)
Closed on Monday
Tel:
0755-82760159
Add:
184 Fuzhong Road, Futian District
Metro:
Line 3 or 4 to Children's Palace Station (少年宫站), Exit A2

Sports Venues

Shenzhen Universiade Center
Shenzhen Universiade Center consists of a main stadium, a main gymnasium, a natatorium and other fitness facilities. It served as the main venue of the 26th Summer Universiade in 2011, and is one of the venues for the 15th National Games.
Add:
3001 Longxiang Boulevard, Longgang District
Metro:
Line 16 to Universiade Center Station (大运中心站), Exit D

Shenzhen Sports Center
The upgraded Shenzhen Sports Center in Futian District is a new sports landmark in the city. Its main facilities include a 45,000-seat stadium, a 15,000-seat gymnasium, and a swimming and diving hall.
Add:
2006 Sungang West Road, Futian District
Metro:
Line 7 or 14 to Huangmugang Station (黄木岗站), Exit 7

Shenzhen Bay Sports Center
Nicknamed "Spring Cocoon," the Shenzhen Bay Sports Center is one of Shenzhen's most iconic landmarks. It comprises a 20,000-seat stadium, a 13,000-seat gymnasium, a natatorium, and other facilities.
Add:
3001 Binhai Boulevard, Nanshan District
Metro:
Line 2, 11 or 13 to Houhai Station (后海站), Exit L, then walk around 1.2 km



International Events

Shenzhen, a young city in China, is full of vitality. In this land of potential, an increasing number of trendsetting cultural and sports events, world-renowned exhibitions and conventions, and traditional festivals are becoming a defining feature of the city.

Scan to browse through Shenzhen's major exhibitions









Shopping Paradise

Shenzhen stands out as a burgeoning consumer paradise, a realm not only rich in international luxury goods but also brimming with unique local products. Amid opulent shopping centers and chic boutiques spread across the city, there exist down-to-earth wholesale markets and bargain shopping areas where quality wares are priced for value shoppers, notably the Huaqiangbei electronics street, the Shuibei jewelry cluster, and the Henggang glasses town.

Scan for information about Shenzhen's major shopping malls

Shenzhen Bay MixC

Located amid landmarks such as the China Resources Tower, Shenzhen Bay Sports Center and Shenzhen Bay Culture Square in the Houhai commercial area, the Shenzhen Bay MixC's Phase II project reinforces its status as one of Shenzhen's major retail destinations by adding nearly 300 new brands, including more than 120 first stores. It brings the combined Shenzhen Bay MixC ecosystem to more than 500 brands across both phases.

With a floor space of over 150,000 square meters, the shopping center has dedicated more than 60,000 square meters to cultural programming, including the Shenzhen Bay Art Museum, an immersive theater and a digital art center. Although those cultural facilities are scheduled to open by 2026, a large-scale cultural program, the "Bay to Art" MixC Art Season has launched with more than 100 art and cultural experiences already on offer.

Add: 2888 Keyuan Road South, Nanshan District
Metro: Line 2, 11 or 13 to Houhai Station (后海站), Exit G

Shenzhen Joy City

Featuring nearly 400 brands, the Shenzhen Joy City stands out with its diverse commercial offerings and innovative operational model. It is Shenzhen's first art and trend-themed street, first rooftop urban social space, and first youth culture and entertainment hub.

As the flagship commercial property of COFCO Group, the mall occupies a prime location in the Guangdong-Hong Kong-Macao Greater Bay Area — the heart of the Qianhai-Bao'an CBD. The mall has a total floor area of 250,000 square meters.

Add: Intersection of Chuangye 2nd Road and Qianjin 1st Road, Bao'an District
Metro: Line 5 or 12 to Lingzhi Station (灵芝站), Exit F

Shenzhen Antique City

A vast selection of mostly reproduction antique furniture, calligraphy, porcelain, and jadeite items is available here.
Genuine antiques can be quite expensive, so be prepared to pay a premium and make sure to obtain proper certification. Please note that items dated before 1795 are prohibited from being taken out of China.
The Shenzhen Antique City is located within the faux historic Chinese-style buildings, about 300 meters west of the subway exit. It is also an excellent place to purchase tea sets. Bargaining is customary and expected.

Add: 168 Xinxiu Road, Luohu District
Metro: Line 2 to Xinxiu Station (新秀站), Exit A

Shuibei International Jewelry City

For all that glitters, head to this jewelry trading market built on a truly Shenzhen scale. With 200 retailers stocking everything from agate to zircon, it helps to know what you are looking for. There are also places selling all manner of jewelry accessories and tools if you want to make your own. A marked trail through the complex takes shoppers from one zone to another.

Add: 2 Beili Road North, Luohu District
Metro: Line 3 or 7 to Tianbei Station (田贝站), Exit F



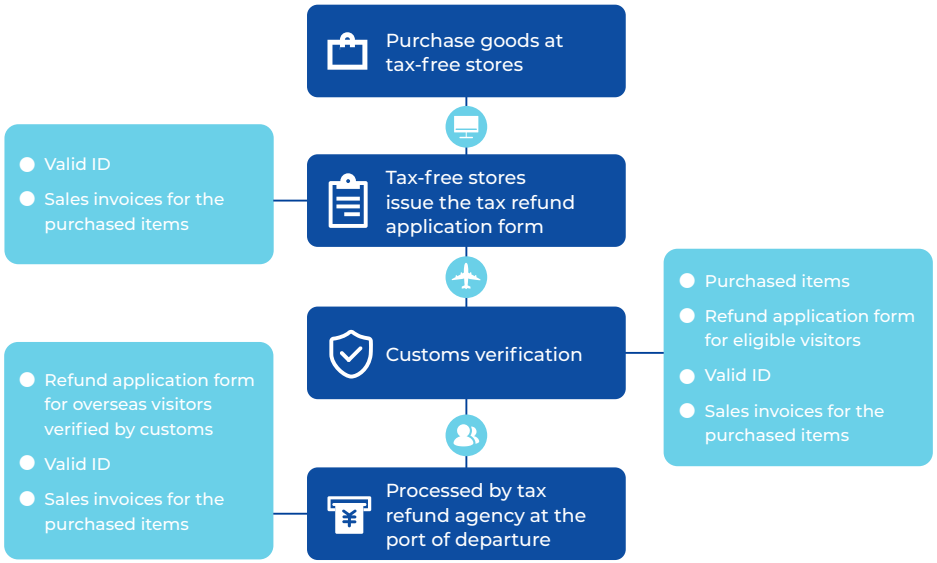


Tax Refund for Departing Travelers

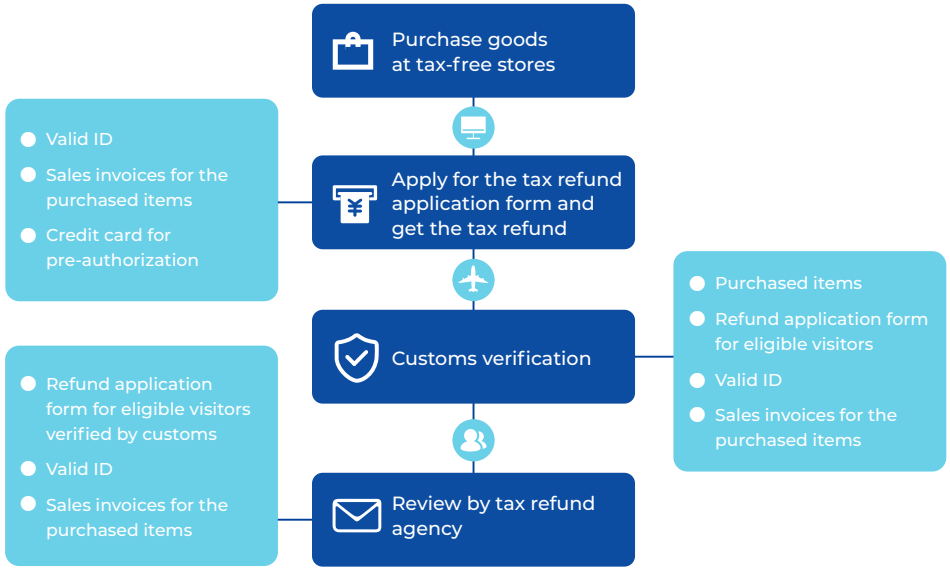
The departure tax refund policy allows travelers from outside the Chinese mainland to claim a refund of value-added tax (VAT) on goods purchased at designated tax-free stores when leaving the mainland through eligible checkpoints. Travelers from outside the Chinese mainland include foreigners and residents of Hong Kong, Macao, and Taiwan who stay on the Chinese mainland for no more than 183 consecutive days. Valid ID documents include passports, Mainland Travel Permits for Hong Kong and Macao Residents, and Mainland Travel Permits for Taiwan Residents.

Scan the QR code to see the details

Refund-upon-departure flowchart



Refund-upon-purchase flowchart



Downtown Duty Free Shop in Shenzhen

Name: Upperhills Downtown Duty Free Shop

Add: Intersection of Huanggang Road and Sungang Road, Futian District

Area: Nearly 3,000 square meters

Features:
* The duty-free shop offers a wide range of products, covering perfumes, cosmetics and skincare products, watches and jewelry, wines and spirits, and electronics. It also features a zone showcasing innovative products from Shenzhen-based brands such as Huawei and HONOR.

* The shop is equipped with POS terminals for international bank cards and digital renminbi payment options, making transactions convenient for overseas visitors. It also provides a "refund-upon-purchase" service for departing travelers.



Culinary Delights



In Shenzhen, a melting pot of migrants, the culinary landscape mirrors its diverse population, who hail from all over the country as well as the globe. From flavors spanning the northern and southern hemispheres to China's eight principal cuisines, Shenzhen offers an assortment of authentic dishes that reflect the vibrancy of this bustling city.

Scan for a general introduction to diverse Shenzhen cuisines





City Sightseeing Bus Routes

1

City Center Line

This loop line departs from and returns to Window of the World, covering classic landmarks in Nanshan, Futian, and Luohu districts. This route is ideal for first-time visitors or those showing friends around Shenzhen to experience the city's culture and modern urban charm.

Operating Hours: 10:00 - 20:00
Loop Duration: 85 – 100 minutes
Bus Frequency: Every 20 minutes

Route: Window of the World → Splendid China → Shenzhen International Garden and Flower Expo Park → Chegongmiao → Civic Square East → Customs Complex Building → Shanghai Hotel → Diwang Mansion → Civic Center → Xiasha → OCT Harbor → Window of the World

2 Blue Coast Line

A loop line departing and terminating at Window of the World, this route explores popular spots in Shekou and offers stunning sea views of western Shenzhen.
You can visit the K11 ECOAST cultural and retail complex, stroll along Dasha River Ecological Corridor, often called Shenzhen's version of the Seine River, savor a wide variety of international cuisines and enjoy art exhibitions at Sea World, and admire colorful flowers at Liuhua Hill Park.

Operating Hours: 10:00 - 20:00
Loop Duration: 90 – 95 minutes
Bus Frequency: Every 20 minutes

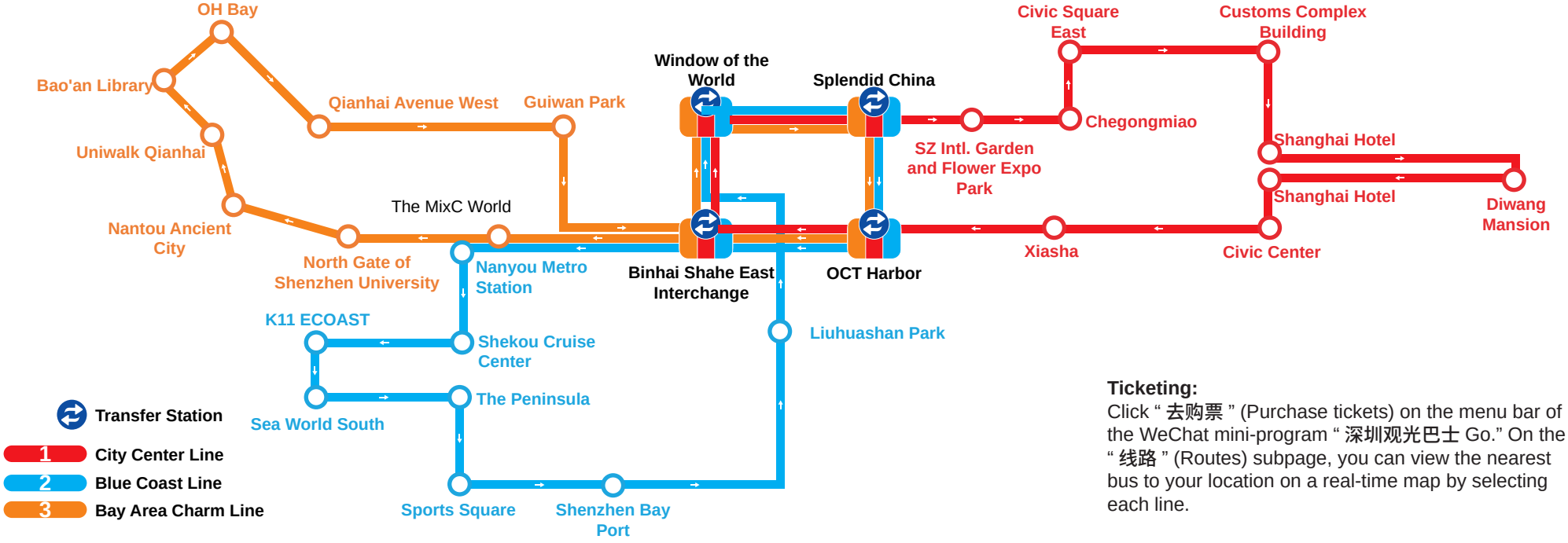
Route: Window of the World → Splendid China → OCT Harbor → Binhai Shahe East Interchange → Nanyou Metro Station → Shekou Cruise Center → K11 ECOAST → Sea World South → The Peninsula → Sports Square → Shenzhen Bay Port → Liuhuashan Park → Window of the World

3 Bay Area Charm Line

Starting and ending at OCT Harbor, this loop line covers popular spots in Qianhai, showcasing the diverse facets of Shenzhen.
Explore the trendy MixC World shopping mall, admire the historic charm of Nantou Ancient City, take in the dazzling Bay Glory Ferris wheel and waterfront views at OH Bay, witness Qianhai's rapid development and vibrant energy, and enjoy stunning coastal sunsets at Qianhai Stone Park.

Operating Hours:10:00 - 20:00
Loop Duration: 90 – 95 minutes

Route: OCT Harbor → Binhai Shahe East Interchange → The MixC World → North Gate of Shenzhen University → Nantou Ancient City → Uniwalk Qianhai → Bao'an Library → OH Bay → Qianhai Avenue West → Guiwan Park → Binhai Shahe East Interchange → Window of the World → Splendid China → OCT Harbor



Ticketing:
Click " 去购票 " (Purchase tickets) on the menu bar of the WeChat mini-program " 深圳观光巴士 Go." On the " 线路 " (Routes) subpage, you can view the nearest bus to your location on a real-time map by selecting each line.



Local Information

To better serve international visitors and residents, Shenzhen has launched several official multilingual service platforms, including the iShenzhen app multilingual version and the multilingual information portal Amazing Shenzhen.

iShenzhen app (multilingual version)

The "iShenzhen" app is the official government service platform launched by the Shenzhen municipal government. Its multilingual version, with English, Japanese, Korean, French, Arabic, Spanish, Russian, German, and Portuguese versions available, is designed to offer convenient online services for expatriates.

How to download:
Search for "i 深圳 " in major app stores to download the app.

Amazing Shenzhen multilingual portal

https://www.amazingshenzhen.com.cn

Amazing Shenzhen is Shenzhen's official multilingual information portal, offering practical information about living, working, and studying in Shenzhen, as well as information about government policies, transportation, healthcare, culture, education, tourism, business services and more. It has English, Spanish, French, German, Japanese, Korean, Russian, Arabic, and Portuguese versions.

How to access:
Visit the official website (www.amazingshenzhen.com.cn).

Follow AmazingShenzhen WeChat official account

Shenzhen Government Online

https://www.sz.gov.cn/en/

The English version of the Shenzhen Municipal People's Government's official website.

Visit the website on your mobile device

Shenzhen Daily

Launched on July 1, 1997, Shenzhen Daily is the only English-language daily in South China.

Follow Shenzhen Daily's WeChat official account

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Shenzhen Channel

The official X channel of Shenzhen Media Group.

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The Foreign Affairs Office of Shenzhen Municipal People's Government

http://fao.sz.gov.cn/

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Shenzhen's international blocks

Launched under the guidance of the Foreign Affairs Office of the Shenzhen Municipal People's Government, these international blocks, scattered throughout Shenzhen's nine districts and one new area, provide an array of services to facilitate expat residents' life and work in the city. They are one of Shenzhen's attempts at continuously enhancing its attractiveness to international talent.

Scan for a list of service centers for expats in Shenzhen

Explore Shenzhen's international blocks



Some expatriate service centers

	Center	Address	Telephone
1	Shekou Management and Service Center for Expats	2F, Shekou Building Annex, intersection of Nanshui Road and Shiyun Road, Shekou, Nanshan District	0755-26678381
2	Shekou Foreign Legal Assistance Center	1F, Shekou Buiding Annex, intersection of Nanshui Road and Shiyun Road, Shekou, Nanshan District	0755-88278656
3	Zhaoshang Subdistrict Service Center for Expats	1F, Building B, Phase II, Shekou Net Valley Science and Technology Tower, Gongye 6th Road, Nanshan District	0755-21619120 0755-26834570
4	Nanshan International Cultural Exchange & Service Center	1F, Phase I, Imperial Park, Wanghai Road, Nanshan District	0755-21612083
5	Yuehai Enterprise Service Center	3F, Building T5, south section of One Shenzhen Bay, Zhongxin Road, Nanshan District	0755-86709456
6	Taoyuan Service Center for Expats	International Youth Exchange & Service Station, Shenzhen University Town, Nanshan District	17727570680
7	Longhua International Cooperation Center	4F, Tower B, OCT Central One, Mintang Road, Longhua District	0755-27617814
8	Luohu International Talent Service Center	Xinwei Community Party-mass Service Center, 5F, Block F, Dushi Mingyuan housing estate annex, 1 Shucheng Road, Luohu District	0755-25102948
9	Shuibei International Living Room	Shuibei Community Party-mass Service Center, Luohu District	0755-25612881
10	Bay Area International Exchange Service Center	Shenhang Jiari Mingju, Jinke Road, Bao'an District	0755-23351688

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"Live green to save more green."

——A handbook made of environment-friendly material